



## Better Packages, Inc. Warranty Information

### Limited Warranty Statement

The manufacturer warrants each new Better Packages machine and accessory to be free from defects in material and workmanship under normal and proper use, its obligation under this warranty being limited to replacing or repairing any defective parts within the time period indicated for the specific model after delivery (at the company's discretion) to the customer. Wearable parts such as shear blades, water brushes and motor brushes are not covered under the warranty. Machines used for any reason not intended by the manufacturer will not be considered for warranty protection.

The company will replace or repair (at the company's discretion) any defective parts within the warranty period, on a no-charge basis. The Authorized Distributor/Service Center will furnish, without charge, within the time period indicated for the specific model, necessary labor to service the machine.

If customer wishes, they may forward any machine listed below with authorization from Better Packages or an Authorized Distributor/Service Center for warranty service. Any item shipped for warranty service must be shipped in the original factory carton and properly packed with the original protective packaging inserts or a secure carton that will properly protect the unit during transit. Units received improperly packed are subject to costs associated with damage caused during transit. These costs will be the responsibility of the customer. All associated shipping or freight costs related to items shipped for service are the sole responsibility of the customer.

For service under this warranty, call or write your nearest Better Packages Distributor/Service Center or Better Packages, Inc. Shelton, CT at 800-237-9151. To locate your local Authorized Distributor/Service Center, visit [www.betterpackages.com](http://www.betterpackages.com). Transportation charges on machines or parts returned to Better Packages for service must be prepaid by the customer. Customers will be responsible for freight expenses on parts or machines returned to them. Better Packages' ship to address is: 255 Canal Street  
Shelton, Connecticut 06484

### Product Warranty\*

Model	Parts	Labor
Better Pack <sup>®</sup> 755e Series	2 Years	6 Months
Better Pack <sup>®</sup> 555e Series	2 Years	6 Months
Better Pack <sup>®</sup> 500 Series	2 Years	6 Months
Better Pack <sup>®</sup> 333 Series	2 Years	6 Months
TapeShooter <sup>®</sup> 404	2 Years	6 Months
Packer <sup>®</sup> 3S	2 Years	6 Months
Better Pack <sup>®</sup> PS2A	1 Year	6 Months
BP Sealmaster 3000 CS	1 Year	6 Months

**\*When servicing a Better Packages product, genuine Better Packages replacement parts should be used. Any other parts used will void all existing warranties along with UL, CE and CSA certifications and may create a safety hazard.**

This warranty statement dated December 11, 2012 supersedes all other prior published statements.

© 2012 Better Packages, Inc.